## Trapp Tech Launches Remote Monitoring Management Service for Businesses

## Preventative IT: A Modern Approach to Maintenance, Monitoring, and Support

**Scottsdale, AZ. – June 23, 2014** – Scottsdale-based Trapp Tech, <u>trapptech.com</u>, an all-in-one managed services provider and IT professional services company, is proud to announce the launch of their *Remote Monitoring Management Service*, a proactive approach to IT for SMB to Enterprise level businesses. *Remote Monitoring Managed Services* is a substantial improvement to traditional "break-fix" IT models that have unpredictable costs, effects, and remediation time. By mitigating risks of malware, system overload, and other performance threats, preventative IT measures help reduce system downtime, increase efficiency, and fully realize the ROI customers should expect from a managed service offering.

Businesses who subscribe to *Remote Monitoring Managed Services* gain peace of mind with access to a comprehensive team of experts who monitor and manage network performance and identify possible IT issues, before they ever come to light. This new service applies industry best practices for Network Monitoring, Predictive Analysis, Problem Mitigation, and Remote or On-site Technical Support, affording businesses the freedom to better allocate their resources towards their core competencies.

"Without remote monitoring services, your business's network is not only vulnerable to attack from outside forces, but could crumble due to overload and misallocation of resources," said Brian Swartz, Sales Manager for Trapp Corp. "Our service ensures that you get the most efficient network for your money."

As with all Trapp Tech services and features, *Remote Monitoring Management Services* is completely customizable, so customers can enjoy affordable and predictable monthly payments, with no contract required. And with convenient deployment through internet download, IT systems can be protected within hours of initial consultation.

## **About Trapp Tech**

Trapp Tech, a sister company to Trapp Online and Trapp Connect, offers outstanding managed IT services, professional services engagements, and improved system reliability, performance and security to mid-sized businesses around the world. Customers enjoy having peace of mind with 24/7 support and monitoring from an experienced US-based team with a level of technical expertise that is above the typical managed service provider. Learn more at trapptech.com, or 1-877-903-1670.

## About Trapp Corp.

The Trapp Corp. companies, Trapp Online, Trapp Connect, and Trapp Tech combine the very best cloud, Internet, IT managed services, and IT consulting to provide a true all-in-one IT solution for businesses who seek to cut IT costs and leverage technology to grow revenues. Trapp Corp. services are designed to appeal to the growing number of medium-sized businesses looking to outsource more IT infrastructure and application management services to help reduce total cost of ownership and free up internal resources, as well as those companies seeking the skills and support to quickly complete complex IT projects. Learn more at trappcorp.com.

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